

Manage Identity Providers for Forms

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Overview

FormAssembly's Single Sign-On (SSO) is a powerful tool to guard against unintended form access and reduce spam. Team plans and above can use FormAssembly's Identity Provider Management capabilities to allow users to set up SSO for SAML once and use it for multiple forms, rather than on a form-by-form basis.

Setup

To begin, you will need to enable SAML authentication on the form's Processing Options page. [Refer to this help document](#) for more information on setting up SAML authentication.

FORM AVAILABILITY:

STATUS:

Active

Archived (no processing)

ALLOW RESPONSES FROM

- ✓ Anyone
- CAS Authenticated Users
- LDAP Authenticated Users
- Salesforce Community User
- SAML Authenticated Users
- Shared Authentication Configuration

DISPLAY UNTIL:

MM/DD/YYYY H:MM AM/PM

The form will be disabled at the beginning of the day specified unless time is specified as well. Leave empty if no end date.

Once SAML authentication has been set up, users with the "Manage Form Identity Providers" permission can share their auth configuration with other users on the same FormAssembly instance. Once shared, there's no need to configure authentication for each new form separately.

To share the configuration, check the "Allow all users to use this configuration" checkbox. You can also set an Authentication Name to differentiate between auth configurations.

CONFIGURATION SETTINGS

Allow all users to use this configuration

If you check this box all users on your FormAssembly account can apply this configuration to their forms. [Learn more about managing shared authentication configurations.](#)

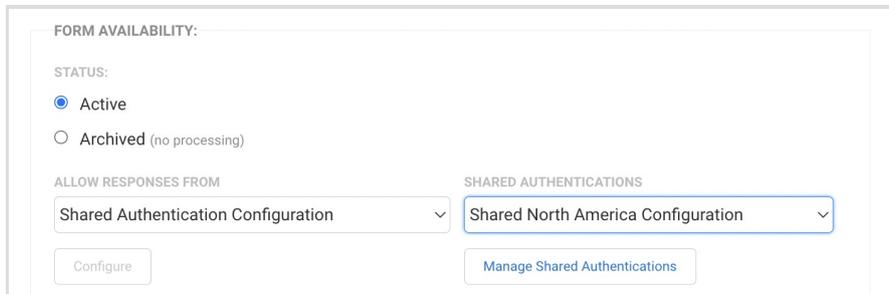
AUTHENTICATION NAME *

Shared SAML auth

The authentication name is what users will see when they choose a saved authentication configuration.

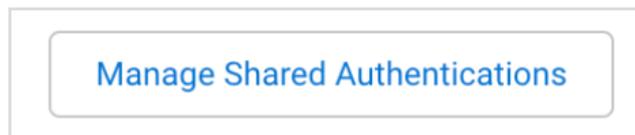
Apply Configuration to Additional Forms

To add a shared authentication, open the Processing page for the form. Next, select "Shared Authentication Configuration" in the Form Availability section. This will cause a dedicated dropdown menu for shared authentications to appear.

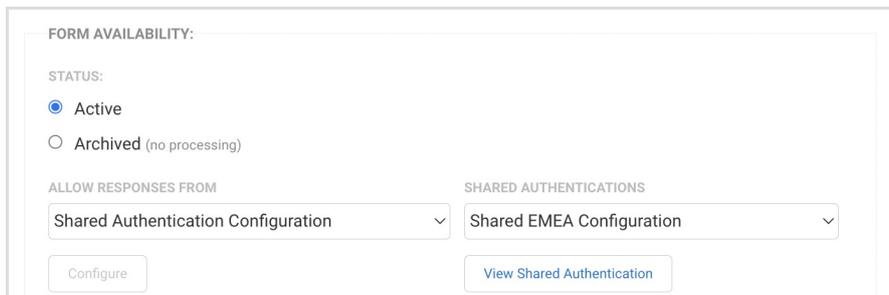


The screenshot shows a configuration panel titled "FORM AVAILABILITY:". Under "STATUS:", the "Active" radio button is selected. Under "ALLOW RESPONSES FROM:", a dropdown menu is set to "Shared Authentication Configuration". To the right, under "SHARED AUTHENTICATIONS:", a dropdown menu is set to "Shared North America Configuration". Below these are two buttons: "Configure" and "Manage Shared Authentications".

Manage Shared Authentications



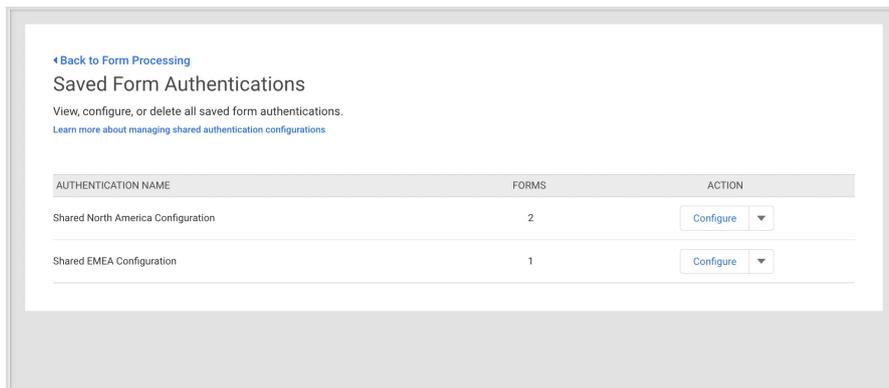
If a user is not permitted to manage shared authentications, the button beneath the Shared Authentications dropdown labeled "Manage Shared Authentications" will be replaced by a "View Shared Authentication" option.



The screenshot shows the same configuration panel as above, but the "SHARED AUTHENTICATIONS" dropdown is set to "Shared EMEA Configuration". The "Manage Shared Authentications" button has been replaced by a "View Shared Authentication" button.

This option will lead to a read-only configuration page of the shared authentication. This configuration page will include the alias names of the authenticated users.

However, if a user is permitted to manage shared authentications, clicking the "Manage Shared Authentications" button will navigate to a page with a tabulated list of shared authentications present on the instance.



This table shows the name of the shared authentication, the number of forms using the authentication, a “Configure” button, and a “Delete” button within a dropdown for deleting the shared authentication.

Clicking the “Configure” button will bring up an editable configuration page for the shared authentication where the user can update authentication attributes.

