

Salesforce Error: Create Case – No selected contact: Contact ID or Contact has an invalid or missing email address: Contact ID

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These two errors are similar in nature and resolution.

If you are receiving these errors, it is most likely because you're trying to create a Case object and you do not have an email field mapped.

Case objects have an invisible trigger on the Salesforce side that fires based on the email field of the Contact object. If the Case object isn't associated with a contact, then that trigger fails with this error.
