

# Salesforce Connector Usage Restriction Update

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### Overview

Salesforce announced a change of usage restrictions for connected apps, requiring action from FormAssembly accounts using Salesforce Connectors. [Salesforce's full announcement is available at this link](#).

For a brief overview of the announcement and required actions, please read on.

## What's Changing?

In early September 2025, Salesforce will begin restricting the usage of uninstalled connected apps. This usage restriction blocks end users from using uninstalled connected apps.

## When?

- For orgs created before August 28, 2025: enforced on a rolling basis in Summer '25 starting September 2, 2025.
- For orgs created after August 28, 2025: enforced immediately upon org creation.

## How will this affect FormAssembly Users?

FormAssembly users who have never configured and authenticated their Salesforce Connector will be blocked from doing so if FormAssembly is an uninstalled connected app.

**To avoid disruption**, administrators must install FormAssembly as a trusted connected app in Salesforce, allowing users to connect without issue.

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## How to Install FormAssembly as a Trusted Connected App in Salesforce

Within Salesforce:

- Open the **Setup Menu** and select **Setup** to access the Setup page
- Use the **Quick Find** menu to locate "**Connected Apps OAuth Usage**"
- Locate the **FormAssembly Connector** Connected App
- Select **Install** in the Actions column
- Confirm installation by selecting **Install** again in the "Install connected app?" window

**Note:**

- This change applies to all Production and Sandbox environments, so your Salesforce admin must perform these steps for all Salesforce environments for your organization.
  - These actions are still needed even if the FormAssembly AppExchange package is installed.
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