

# Page Redirect

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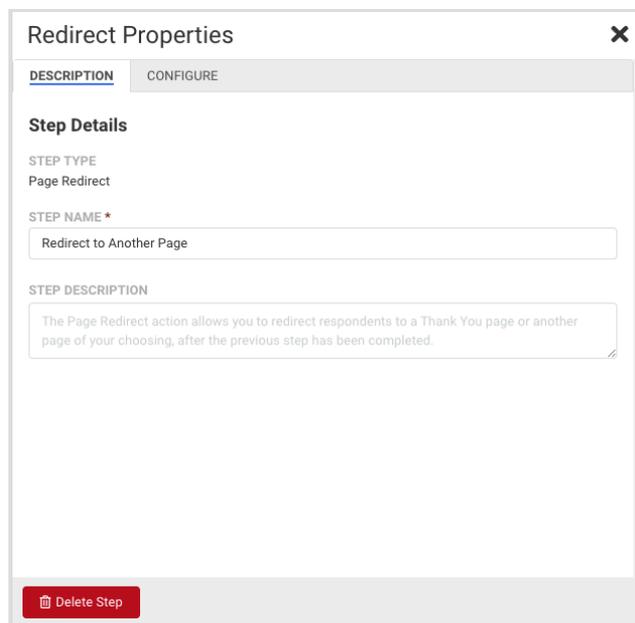
### Introduction

The Page Redirect Step allows you to redirect respondents to a Thank You page or an external page using a URL.

## Properties Panel Configuration

Adding a Page Redirect will automatically open the Properties panel so you can configure the step. The Properties panel for this step contains the following tabs: **Description** and **Configure**.

You can delete any step by opening the Properties panel for the step and clicking the red " **Delete Step**" button at the bottom.



The screenshot shows a modal window titled "Redirect Properties" with a close button (X) in the top right corner. It has two tabs: "DESCRIPTION" (selected) and "CONFIGURE". Under "Step Details", the "STEP TYPE" is "Page Redirect". The "STEP NAME \*" field contains "Redirect to Another Page". The "STEP DESCRIPTION" field contains the text: "The Page Redirect action allows you to redirect respondents to a Thank You page or another page of your choosing, after the previous step has been completed." At the bottom of the panel is a red button with a trash icon and the text "Delete Step".

### Note:

- Every workflow, and every respondent's path in a workflow, **must end with a Page Redirect Step**.
- Once a respondent's final form is submitted, the respondent must be sent to a Thank You page or a Redirect URL elsewhere to end their workflow path. If one is not added to the workflow, when a respondent's journey in the workflow ends, they will automatically be redirected to a default generic Thank You Page that simply says "Thank You."
- Additionally, any time a workflow switches from one respondent to another (via assignments), a Page Redirect Step is required before the Email Step, assigning the workflow to the next respondent.

## Description Tab

This tab handles the details of the step itself, such as the Step Name and Step Description.

- **Step Name** - This field allows you to give the step a custom name, which can help you differentiate between your steps. It has a default value of "Redirect to Another Page" until manually changed.
- **Step Description** - You can use this field to add a description to your step.

## Configure Tab

This tab will allow you to customize the Thank You page or the Redirect URL, which will appear when the respondent reaches this step.

The screenshot shows a 'Redirect Properties' dialog box with two tabs: 'DESCRIPTION' and 'CONFIGURE'. The 'CONFIGURE' tab is active. Under 'Redirect Customization', there is a text area for a 'THANK YOU' message with a rich text editor toolbar. Below that is a 'REDIRECT TO THIS PAGE' field containing 'https://'. A 'Delete Step' button is located at the bottom left.

- **"Thank You" Message** - You can use the "Thank You" Message text area to create your Thank You page.
  - Add and style text, add links, and images
  - Reference field and form aliases from any form above this step in the Workflow Builder Map
  - Reference workflow-specific aliases
  - Directly edit the source code of your "Thank You" Message by clicking on the " < > " icon.

This is a close-up of the 'REDIRECT TO THIS PAGE' field from the previous screenshot. It shows the text 'https://' and a small 'f' icon for the formula editor.

- **Redirect URL** - Adding a URL to this field will send the respondent to the specified web page instead of showing the Thank You page. Manually enter a URL here, or customize it and create a dynamic URL by using the Formula Editor.

### Note:

- The Formula Editor in the Workflow Builder has some additional aliases when compared to the form-specific Editor. Namely, you can now select fields and aliases from all previous forms when building your formulas.

- Selecting these previous forms' fields and aliases in the Formula Editor will create a "**super-alias**" - these work across multiple forms and steps.
  - Super-aliases have the following format: %%[workflow step #]![field alias]%%
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